





## RadioNet: User Group Questionnaire

Replies to this questionnaire are sent direct to RadioNet management, not the TNA facility. The questionnaire should be completed **once** by each user group **as soon as the experiments on the infrastructure come to an end.**

All replies will be treated in the strictest confidence. The information given will only be used for monitoring and assessment purposes.

USER GROUP QUESTIONNAIRE																	
<b>1</b>	RadioNet TNA facility financing the user group's access to the research infrastructure	<input style="width: 100%;" type="text"/>															
<b>2</b>	User Project Acronym	<input style="width: 100%;" type="text"/>															
<b>3</b>	Person filling in the questionnaire <i>(normally the User Group Leader)</i>	Family Name: <input style="width: 80%;" type="text"/> First Name(s): <input style="width: 80%;" type="text"/>															
<b>4</b>	Where did you first find out about the possibilities of access supported through RadioNet?																
	EC Research Infrastructures Action web-site  CORDIS databases  RadioNet web-site  Infrastructure web-site	Announcement in Journal  Announcement at conference  Direct mailing from infrastructure  Personal contact <i>(please specify below)</i> <input style="width: 100%;" type="text"/>															
<b>5</b>	Without the support of RadioNet would you still have been able to carry out your work at this research infrastructure?																
	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%; text-align: center;">Yes</td> <td style="width: 10%; text-align: center;">No</td> <td style="padding: 5px;">If no, please indicate the reason <i>(you may indicate more than one choice)</i></td> </tr> <tr> <td></td> <td></td> <td style="padding: 5px;">Not otherwise eligible to apply for access to the infrastructure(s)</td> </tr> <tr> <td></td> <td></td> <td style="padding: 5px;">Too difficult to obtain access by applying directly</td> </tr> <tr> <td></td> <td></td> <td style="padding: 5px;">Unable to pay travel &amp; subsistence for one or more of the group members</td> </tr> <tr> <td></td> <td></td> <td style="padding: 5px;">Other <i>(please specify)</i> <input style="width: 80%;" type="text"/></td> </tr> </table>	Yes	No	If no, please indicate the reason <i>(you may indicate more than one choice)</i>			Not otherwise eligible to apply for access to the infrastructure(s)			Too difficult to obtain access by applying directly			Unable to pay travel & subsistence for one or more of the group members			Other <i>(please specify)</i> <input style="width: 80%;" type="text"/>	
Yes	No	If no, please indicate the reason <i>(you may indicate more than one choice)</i>															
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		Too difficult to obtain access by applying directly															
		Unable to pay travel & subsistence for one or more of the group members															
		Other <i>(please specify)</i> <input style="width: 80%;" type="text"/>															
<b>6</b>	Please assess the services provided by the contract with respect to the following points rating them on a scale from 'very poor' to 'very good'																
	Publicity, made by the infrastructure, concerning the access financed by the EC	<input style="width: 100%;" type="text"/>															
	Practical information provided on how to apply for access	<input style="width: 100%;" type="text"/>															
	Advice to use the most appropriate installation or infrastructure	<input style="width: 100%;" type="text"/>															
	Information provided, once your project was accepted, on how to use the facility	<input style="width: 100%;" type="text"/>															
	Scientific support to set up your experiments and interpret the results	<input style="width: 100%;" type="text"/>															

	Technical support to make best use of the installation(s)	
	Logistic support at the facility ( <i>office space, computing, libraries, accommodation</i> )	
	Administrative support ( <i>including reimbursement of travel &amp; subsistence expenses</i> )	
	The intellectual environment	
	Overall appreciation of the services provided	
	<p>Please indicate any comments you would like to make on the services provided (<i>here you can also differentiate your appreciation with respect to the different installations or infrastructures</i>)</p>	
7	<p>Please indicate any further comments or suggestions you would like to make concerning your access to the infrastructure</p>	

Completed User Group Questionnaires should be returned to; **Andre van Es, RadioNet Project Manager, ASTRON, Oude Hoogeveensedijk 4, 7991 PD Dwingeloo, The Netherlands.**

**By print:**

**By e-mail:**