RadioNet: User Group Questionnaire

Replies to this questionnaire are sent direct to RadioNet management, not the TNA facility. The questionnaire should be completed **once** by each user group **as soon as the experiments on the infrastructure come to an end.**

All replies will be treated in the strictest confidence. The information given will only be used for monitoring and assessment purposes.

USER GROUP QUESTIONNAIRE	
1	RadioNet TNA facility financing the user group's access to the research infrastructure	
2	User Project Acronym	
3	Person filling in the questionnaire *(normally the User Group Leader)*	Family Name: First Name(s):

4 Where did you first find out about the possibilities of access supported through RadioNet?

EC Research Infrastructures Action web-site	Announcement in Journal
CORDIS databases	Announcement at conference
RadioNet web-site	Direct mailing from infrastructure
Infrastructure web-site	Personal contact (*please specify below*)

5 Without the support of RadioNet would you still have been able to carry out your work at this research infrastructure?

Yes	No	If no, please indicate the reason *(you may indicate more than one choice)*
		Not otherwise eligible to apply for access to the infrastructure(s)
		Too difficult to obtain access by applying directly
		Unable to pay travel & subsistence for one or more of the group members
		Other *(please specify)*

6 Please assess the services provided by the contract with respect to the following points rating them on a scale from 'very poor' to 'very good'

Publicity, made by the infrastructure, concerning the access financed by the EC	
Practical information provided on how to apply for access	
Advice to use the most appropriate installation or infrastructure	
Information provided, once your project was accepted, on how to use the facility	
Scientific support to set up your experiments and interpret the results	

	Technical support to make best use of the installation(s)	
	Logistic support at the facility *(office space, computing, libraries, accommodation)*	
	Administrative support *(including reimbursement of travel & subsistence expenses)*	
	The intellectual environment	
	Overall appreciation of the services provided	
	Please indicate any comments you would like to make on the services provided *(here you can also differentiate your appreciation with respect to the different installations or infrastructures)*	
7	Please indicate any further comments or suggestions you would like to make concerning your access to the infrastructure	

Completed User Group Questionnaires should be returned to; **Andre van Es, RadioNet Project Manager, ASTRON, Oude Hoogeveensedijk 4, 7991 PD Dwingeloo, The Netherlands.**

By print:

By e-mail: